

# Simplify device life cycle management for government agencies and education

## Device Subscription Service



### Highlights

Continuous enhanced security to support the rollout of Zero Trust advanced endpoint protection

Asset management and administration, including an evergreen device catalog

Persona-driven demand forecasting and procurement, including flexible financing and buyback options for legacy fleet and inventory

Optimized deployment services and data-driven dynamic technology refresh

Service desk and convenient support channels, including tech cafés and smart vending solutions

Next-generation logistics-enabled warehousing and staging to avoid supply chain delays

Consistent and sustainability-focused asset recovery, redeployment and retirement services

In the modern digital workplace, public sector employees, including those in education and government, need seamless access to organizational content from various locations — whether it's district offices, remote sites or their homes. Despite facing budget constraints and limited IT resources, public institutions must adapt to employees' evolving preferences for devices and working environments.

Given how critical IT devices are for productivity and operations, public sector employees expect minimal interruptions — this includes during device refreshes and service periods. These workers also need ready access to the latest devices, accessories and features to best perform their jobs. In fact, providing the right technology is a key factor in employee retention, second only to salary and compensation.

Unisys Device Subscription Service (Unisys DSS) offers a device-as-a-service model, ensuring public sector employees, such as those in education and government, have the devices they need, whenever and wherever they need them. Leveraging our extensive partner network, Unisys provisions devices for onboarding, refreshes or replacements, helping your organization maintain productivity and efficiency.

Unisys will manage your devices — regardless of the models you choose — throughout their entire life cycles. The solution streamlines asset planning and frees your IT department from time-consuming device management tasks like refreshing, deploying and supporting devices.



## Device choice

Choose your preferred devices and accessories — our managed service solution is product agnostic.

### How you benefit

**Better employee experience:** Research shows that people who work for organizations that invest in employee experience are more engaged than those who don't — and that lackluster tech support costs five or more hours a week for 73% of the workforce.<sup>1</sup> Unisys DSS helps you consistently deliver a seamless and positive employee experience across devices and locations to drive profitability and retention, delivering resiliency against the tight market for skilled labor.

**Comprehensive service:** Unisys manages the end-to-end service life cycle of devices, including demand forecasting, planning, procurement, unified endpoint management, asset recovery and retirement.

**Device flexibility:** Free up internal IT resources to focus on strategic initiatives while enjoying more predictable device spend and the flexibility to increase or decrease your fleet of devices as needed. Scale your fleet up or down to meet evolving requirements or shifts in demand during busy or slow seasons.

**Enhanced productivity:** Consistent productivity is a major benefit for those who move to a DSS model. The solution leverages telemetry data to provide dynamic device-refresh planning, ensuring consistent uptime and end-user satisfaction.

**Predictable cost model:** Control IT costs with a predictable cost model and streamlined asset planning. A monthly subscription results in more predictable budgeting of your device fleet, with no upfront costs, and eliminates the challenge of tracking, depreciating and retiring assets.

### Why Unisys?

Unisys is a global technology solutions company that powers breakthroughs for the world's leading organizations. Our solutions — covering digital workplace; cloud, applications and infrastructure; enterprise computing; and business process — help our clients challenge the status quo and create new possibilities.



## Help balance budgets

The subscription-based model of Unisys DSS ensures you pay only for what you use, minimizing sprawl and offering financial predictability. The solution can also provide a financial jump-start by offering buyback options for your legacy inventory.

To explore how Unisys DSS can ease device deployment and management, [visit us online](#) or [contact us](#) today.

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1. [From Surviving to Thriving in Hybrid Work: How employee experience defines the digital workplace,](#)" HFS Research in partnership with Unisys, 2023.



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